

## City of North Las Vegas

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# UAB Flash: stay connected

The "UAB Flash: stay connected" is a newly established publication designed to keep our valuable members of the City of North Las Vegas Utility Advisory Board connected and in-the-know about the latest news and updates from the City of North Las Vegas and the Utilities Department.

This newsletter will provide the Utility Advisory Board with important dates; including upcoming UAB meetings, City events, announcements; such as new positions and appointments, and updates on the City's outreach programs.

The new publication will be sent out to the Board on a quarterly basis beginning January 2012. Thank you for your continued support.



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### Important Dates:

- ◆ City Councilwoman  
Pamela Goynes-Brown  
April 19 at 6 p.m.  
100 Academy of Excellence  
2341 Comstock Dr.
- ◆ Closed May 28, 2012  
Memorial Day observance
- ◆ Utility Advisory Board Meeting  
June 26, 2012 at 6 p.m.  
North Las Vegas City Hall  
2250 Las Vegas Blvd. N.  
Council Chambers (Rm.178)

# UAB Flash: stay connected

April 17, 2012

Volume 1, Issue 2

Stay connected with the latest information from the City of North Las Vegas Utilities Department.

## Southern Nevada Water Authority Rate Change



The Southern Nevada Water Authority (SNWA) Board of Directors, approved a new infrastructure surcharge on February 29 to pay for large water system projects.

The rates will fund projects, including a critical new intake

designed to protect Southern Nevada during severe drought conditions.

The SNWA Board considered three options, and approved for the one that had the least impact on residential customers.

The SNWA Board also included an amendment to the selected Option 2, finalizing a reduced fixed-rate for fire meters at 35 percent of the infrastructure charge.

Under the Option 2, the charge is based on the customer's meter size. The rate will increase as the meter size increases.

A typical residential customer will see a monthly increase of approximately \$5, while small retail stores will pay about \$36 more for water service.

The three-year, monthly increase will take effect in April and will be applied to bills beginning in May.

"The approved SNWA infrastructure rate change was the best possible solution to limit impact on the valley's residents and businesses, said Utilities Director Reed T. Scheppmann.

The SNWA will still honor water saving rebates and programs to help compensate for the rate increase.

For more information on the approved Modified Option 2 infrastructure surcharge or for information on conservation efforts, visit the Southern Nevada Water Authority Web site at: [snwa.com](http://snwa.com).



## Utility Advisory Board Meeting Schedule

The next Utility Advisory Board Meeting will be held on Tuesday, June 26, 2012. Call to order is at 6 p.m. at the City of North Las Vegas's new City Hall Council Chambers located at 2250 Las Vegas Blvd., N., Room 178. We will have light refreshments available for members before the meeting at 5:30 p.m. Please contact the recording secretary by phone at (702) 633-1275 to confirm your attendance.

The Utilities Department staff is working to maintain close good communication with the City, the residents and the Utility Advisory Board by creating a list of interested parties who wish receive personal invitations to scheduled Board meetings. If you would like to receive an invitation to the Utility Advisory Board meeting please email your requests to [DillardA@cityofnorthlasvegas.com](mailto:DillardA@cityofnorthlasvegas.com).

### City Adopts New Strategic Plan

As "Your Community of Choice," the City of North Las Vegas has adopted a new Strategic Plan for development and sustainability through 2030.

The plan, with the leadership of City Manager Tim Hacker, is designed to strengthen the City's core values: quality service, respect, Integrity, teamwork, creativity, accountability and leadership.

Through the core values, the City has become a beautiful, safe community full of opportunity and room for development.

As part of the new plan, City employees will be required to attend training courses provided by the Human Resources department to set the bar for outstanding customer service.



Timothy R. Hacker, City Manager

### Spring Watering Schedule

IF YOUR STREET ADDRESS ENDS IN:	WATERING GROUP	WINTER INVIERNO	SPRING/FALL PRIMAVERA/OTOÑO	SUMMER VERANO
1 or/o 3	A	Monday Lunes	Monday, Wednesday, Friday Lunes, Miércoles, Viernes	Any day Cualquier día
2 or/o 4	B	Tuesday Martes	Tuesday, Thursday, Saturday Martes, Jueves, Sábado	Any day Cualquier día
5 or/o 7	C	Wednesday Miércoles	Monday, Wednesday, Friday Lunes, Miércoles, Viernes	Any day Cualquier día
6 or/o 8	D	Thursday Jueves	Tuesday, Thursday, Saturday Martes, Jueves, Sábado	Any day Cualquier día
9 & HOA LANDSCAPE MEDIANS HOA VERDAS CON JARDINERIA ORNAMENTAL	E	Friday Viernes	Monday, Wednesday, Friday Lunes, Miércoles, Viernes	Any day Cualquier día
0 & BUSINESSES/MULTIPLE ADDRESSES NEGOCIOS, Y DOMICILIO MULTIPLES	F	Saturday Sábado	Tuesday, Thursday, Saturday Martes, Jueves, Sábado	Any day Cualquier día

March 20, 2012 marked the first day of Spring (Spring Equinox), time to change those watering clocks!

The City of North Las Vegas is going green, not just with the environmentally-friendly City Hall, but across the community. Homes are blooming with beautifully colored flowers and vibrant green landscapes of native desert plants.

The Spring Watering Schedule is designed to show off those perfectly manicured lawns, while still maintaining water smart habits. Make sure sprinkler and drip systems are only hydrating plants and lawns on the designated group days. Check the schedule for your watering group.



UTILITIES DEPARTMENT  
2250 Las Vegas Blvd. N., North Las Vegas, NV 89030  
(702)633-1484  
ADA Accommodations (ADA Acomodaciones)  
(702)633-1510  
TDD (800)326-6868

Watering with sprinklers is prohibited on Sunday, September through April. Ningún grupo puede usar el sistema de riego de sprinkler los domingos, de septiembre a diciembre o de enero a abril.



### Conservation: Sustaining the Future

The City of North Las Vegas Utilities Department offers educational water conservation presentations to the City's elementary schools. The presentation focuses on the need to sustain our desert's most precious resource, water, well into the future. Students are informed of some of the most beneficial water saving tips for home use.

The Department welcomes the members of the Utility Advisory Board to sit in on any of the scheduled elementary presentations. Please contact Amanda Dillard by email at dillarda@cityofnorthlasvegas.com to set up a presentation appointment. Presentations are available on Tuesdays and Wednesdays.



### Update: Sloan Channel Maintenance

The control of algae in the channel was initially addressed by Clark County through maintenance and cleaning. Clark County primarily uses mechanical methods involving skid steers with buckets to scrape, and larger broom sweeping equipment to sweep and clean the bottom of Sloan Channel. Initially Clark County's plan was to clean the channel about every six weeks. It was determined that a more frequent cleaning cycle was required to keep Sloan Channel clean.



Clark County has recently invited the City of North Las Vegas to assist in the cleaning of Sloan Channel. Clark County and North Las Vegas are working cooperatively to determine the best methods to get the desired results.

In addition to mechanical cleaning, other algae control methods such as chemical application, are being investigated in order to find the most effective control for Sloan Channel.

Clark County is currently the lead agency performing the cleaning. North Las Vegas and Clark County are meeting once a week and cooperating in cleaning the channel. The County and North Las Vegas plan to clean the channel on an ongoing basis as needed.

### Councilmembers Host Upcoming Events...

Please join us for these informative events, which are free and open to all ages.

#### Family Resource Fair

Hosted by Councilwoman-Mayor Pro Tempore Pamela A. Goynes-Brown  
6 p.m. on Thursday, April 19, 2012  
100 Academy of Excellence  
2342 Comstock Dr  
Las Vegas, NV 89032

#### Community "Plática"

Hosted by North Las Vegas Mayor Shari L. Buck  
6 p.m. on Thursday, May 17, 2012  
J.D. Smith Middle School  
1301 E. Tonopah Ave.  
North Las Vegas, Nevada 89115

#### Community Resource Fair

Hosted by Councilwoman Anita G. Wood  
5 p.m. on Thursday, May 3, 2012  
Silver Mesa Recreation Center  
4025 Allen Lane  
North Las Vegas, NV 89032

#### Old-Fashioned Backyard Barbecue

Hosted by Councilman Robert L. Eliason  
noon to 3 p.m. on Saturday, May 19, 2012  
Boys and Girls Club  
2530 E. Carey Ave.  
North Las Vegas, NV 89030



For more information, call:  
Nancy Chavez – 633-1007  
Kathi Thomas-Gibson – 633-5632

### City Helps Active Military

The City of North Las Vegas Utilities Department offers financial relief to active military personnel.

bring a copy of their lease agreement and active military identification to be granted a waiver form.

Additionally, the City of North Las Vegas's excellent customer service representatives are willing to assist and our service men and women.

The department offers a financial waiver for new utilities account rental agreements, a savings of \$150 to newly transferred military families. Military service people will need to

Along with the financial waiver, service individuals may call customer service to turnoff services at no additional cost. Services will remain discontinued until notified.

For more information or to make utility arrangements, please call customer service at (702) 633-1484.



Thunderbirds monument, Nellis Air Force Base